

JAY EDELSON (Admitted *Pro Hac Vice*)  
jedelson@edelson.com  
RAFEY S. BALABANIAN (Admitted *Pro Hac Vice*)  
rbabalanian@edelson.com  
BENJAMIN H. RICHMAN (Admitted *Pro Hac Vice*)  
brichman@edelson.com  
CHANDLER R. GIVENS (Admitted *Pro Hac Vice*)  
cgivens@edelson.com  
EDELSON LLC  
350 North LaSalle Street, Suite 1300  
Chicago, Illinois 60654  
Tel: 312.589.6370  
Fax: 312.589.6378

*Attorneys for Plaintiffs and the Putative Class*

**UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA  
SAN FRANCISCO DIVISION**

JAMES LAGARDE and TIM BATCHELOR,  
individually and on behalf of all others  
similarly situated,

Case No. 3:12-cv-00609-JSC

**DECLARATION OF MALLORY  
SANDER**

Judge: Honorable Jacqueline Scott Corley

Action Filed: February 7, 2012

SUPPORT.COM, INC. d/b/a SAMMSOFT, a Delaware corporation, and AOL, INC., a Delaware corporation,

*Defendants.*

1 Pursuant to 28 U.S.C. § 1746, I hereby declare and state as follows:

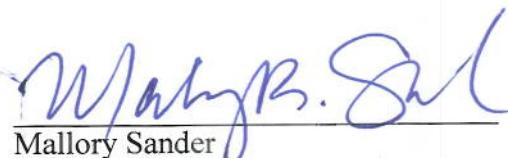
2 1. I, Mallory Sander, am a Project Manager at Epiq Systems, Inc. ("Epiq"). I am over  
3 the age of eighteen and am fully competent to make this declaration. I am familiar with the actions  
4 taken by Epiq with respect to the settlement reached thus far and the corresponding proposed class  
5 notice program in the above captioned case.

6 2. This declaration is based upon my personal knowledge and information provided to  
7 me by those whose regular job function it is to have such information and is accurate and truthful  
8 to the best of my knowledge.

9 3. The claim filing deadline, which was a postmark deadline, was February 28, 2013.  
10 As of March 11, 2013, pending a final audit of all claims, Epiq has received a total of 1,259 timely  
11 and complete claims.

12 \* \* \*

13  
14 I declare under penalty of perjury that the foregoing is true and correct. Executed this 13<sup>th</sup>  
15 day of March 2013 at Beaverton, Oregon.

16   
17  
18 Mallory Sander